# M. Schiketanz Real Estate Inc.

## Fall Newsletter 2020

#### Thank you!

We want to thank those tenants who have gone the extra mile to respect others during this difficult time of COVID. M. Schiketanz Real Estate recognizes what great superintendents and tenants we have in our buildings. Thank you for putting others first!



## Mandatory Face Mask Wearing

Region of Waterloo by-laws require the wearing of masks on transit and in enclosed public places.



The by-laws will be repealed on May 31, 2021 unless extended or rescinded by Council. For more information please log on to:

https://www.regionofwaterloo.ca/en/face-covering-by-law.aspx

#### Cigarette Butts

Please dispose of cigarette butts in an appropriate

manner.
Cigarette butts should not be thrown off the balcony or dropped in the yard.



## Children and Parking Lots

We would like to remind you to watch for children in the parking lots.

Parents, please be reminded that parking lots are not a safe place for your children to play.

Thank you in advance for your cooperation!

#### Schiketanz Website

Our website is ready to help you to engage directly with us from your unit! You can contact us for any kind of issue whether that is plumbing, electrical, or customer service!

This is how to do it:

To submit a Maintenance Request:

Go to our website www.schiketanz.ca

- → Click on the Maintenance Request at the top
- Click on the link with your building
- → Fill out the form and submit

To submit a <u>Customer service</u> requests:

Go to our website

#### www.schiketanz.ca

- Click on the Contact at the top
- Click on the link with your building
- → Fill out the form and submit

### **Building Grounds**

Please help us keep our yard clean and prevent children from playing in the leaves that have been raked or moved to the street for pick up. Thank you!



### How to Pay your Rent Please be Aware

We all know that rent is due on the 1<sup>st</sup> of the month. If you are going to be late paying your rent please notify your superintendent and the office right away. We will do our best to work with you.

Please note: If you haven't paid by the 3<sup>rd</sup> working day of the month your superintendent is not responsible to bring us your rent payment. Please come to the office to make your payment.

### **Pre-Authorized Payment**

Pre-authorized payment is secure and the best way to pay rent. It ensures your rent is paid on time and contact free.

You can find a pre-authorized payment form on our website or you can contact your superintendent or the office for one.

#### Cash

If you are paying your rent by cash please bring it to the office and not to the superintendents. Thank you!

#### Matts on Balconies

Please make sure that all matts or rugs you may have on your balcony, patio or deck are



rolled up and put away. The moisture from the winter weather can cause damage to the concrete.

## How to Stay Safe during the Winter

- Wear proper footwear
- Report slippery areas to the superintendent so that salt can be applied right away
- Keep a shovel in the trunk of your car to clean around it.

For copies of this newsletter please contact your landlord or go to our website.